KANSAS REEMPLOYMENT SERVICES ANNAUL PERFORMANCE REPORT

Program Year 2003 (July 1, 2003 through June 30, 2004)

STATE: KANSAS DATE SUBMITTED: October 27, 2004

This report describes the planned activities, objectives, expected outcomes, and actual outcomes accomplished for each of the strategies described in the Kansas 2003 Reemployment Services (RES) Plan.

Strategy #1 Enhance Linkages Between UI Call Centers and the One-Stop System

Planned Activities

- 1. Provide a specialized interview for all claimants identified by the Worker Profiling and Reemployment Services (WPRS) system that includes, at a minimum, the following activities:
 - a. Orientation to services available through the One-Stop system;
 - b. Full assessment of employment needs and barriers;
 - c. Assessment of eligibility for DOL funded training programs; and
 - d. Individual Service Plan development.
- 2. Obtain adequate information to complete a work registration and provide a full range of services to UI claimants identified for reemployment services.

Objectives

- 1. Enhance the quantity and quality of early intervention services provided to UI claimants identified for reemployment services.
- 2. Enhance orientation and assessment services to claimants profiled through the WPRS system above and beyond early intervention services provided to UI claimants who are required to register with Wagner-Peyser and look for work.
- 3. Enhance services to help UI claimants identified for reemployment services to develop a service plan that meets their individual needs and avoids a "one size fits all" approach.

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Expected Outcome

Increase the number of reemployment services provided to UI claimants identified as eligible for reemployment services.

Actual Outcome

As documented by the ETA 9002 report, for the period 07/01/2003 through 06/30/2004, a total of 48,119 claimants were identified as eligible for reemployment services and 40,358 (84 percent) received staff-assisted reemployment services.

For the period 07/01/2002 through 06/30/2003, a total of 61,683 claimants were identified as eligible for reemployment services and 34,124 (55 percent) received staff-assisted reemployment services.

Strategy #2 Increase Job Search Workshops and Counseling Services

Planned Activities

- 1. Provide UI claimants identified for reemployment services with an increased number of immediate referrals to suitable job openings.
- 2. Provide increased employment services customized to the job finding needs of UI claimants identified for reemployment services. These customized services will include activities such as: job search workshops; job development; and screening for referrals to jobs, training or other support services. (While training is not a part of the reemployment services, referrals to training will be made when appropriate.)
- 3. Provide information about the Kansas Job Link, America's Job Bank, the National Toll Free Help Line, America's Service Locator, and America's Career Kit to all UI claimants who have been identified for reemployment services.
- 4. Provide increased staff assistance to conduct job development activities on behalf of UI claimants identified for reemployment services.
- 5. Encourage UI claimants identified for reemployment services to expand their job search activity by including secondary occupations as a choice.
- 6. Notify UI claimants identified for reemployment services that they may be eligible for other services under the Workforce Investment Act (WIA).
- 7. Work with the Local Areas to determine the best methods for delivering more job search workshops and providing increased counseling services.

Objectives

Increase the quality and quantity of job openings available for UI claimants identified for reemployment services.

Increase the number of UI claimants identified for reemployment services who enter employment with a new employer.

Expected Outcome

Reduce the average claim duration for UI claimants identified as eligible for reemployment services.

Actual Outcome

As documented by the ETA 9049 report, for the period ending 12/31/2002, the average duration of unemployment insurance claim compensated was 14.0 weeks.

For the period ending 12/31/2001, the average duration of unemployment insurance claim compensated was 19.0 weeks.